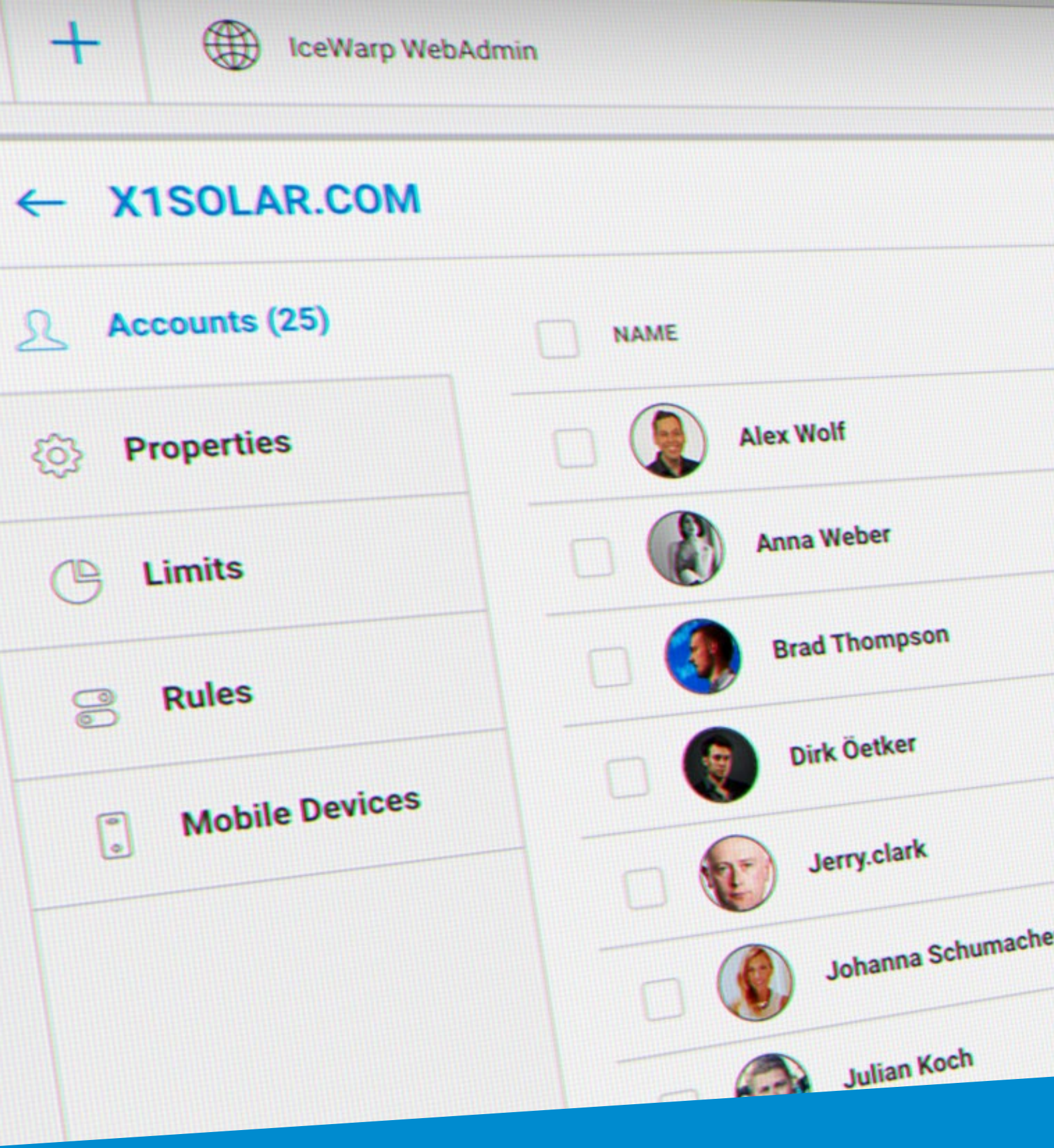


WebAdmin Manual

Version 11.3
Published on 10/8/2015

WWW.ICEWARP.COM

IceWarp®

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About WebAdmin

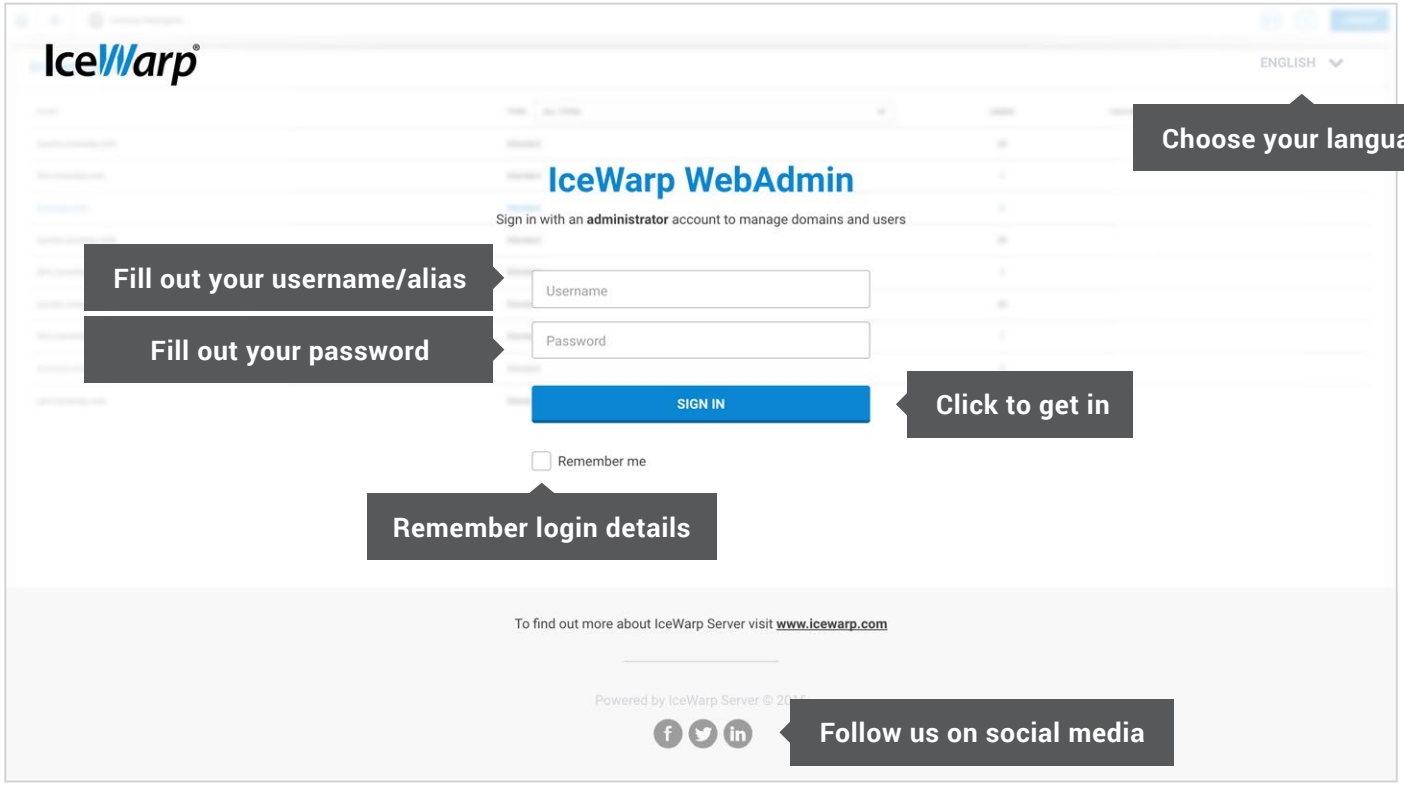
Welcome to the IceWarp server Administration Guide. This guide describes administration tasks for IceWarp server 11.3, Business Mail Server & Collaboration Solution for Microsoft Windows /Linux platform, that can be administrated from any browser running on Windows, Linux, MAC OS X, Android or Apple iOS.

The intended audience of this new administration tool are server and domain administrators with server / domain view. Server administrators have full control of the server set up, while Domain administrators manage just user accounts.

WebAdmin interface is designed for basic server management. For comprehensive remote server management - e.g. AntiSpam, AntiVirus, Content Filter etc., the highly advanced remote admin console for professional users is needed.

Current editions of WebAdmin manuals are always available online at icewarp.com.

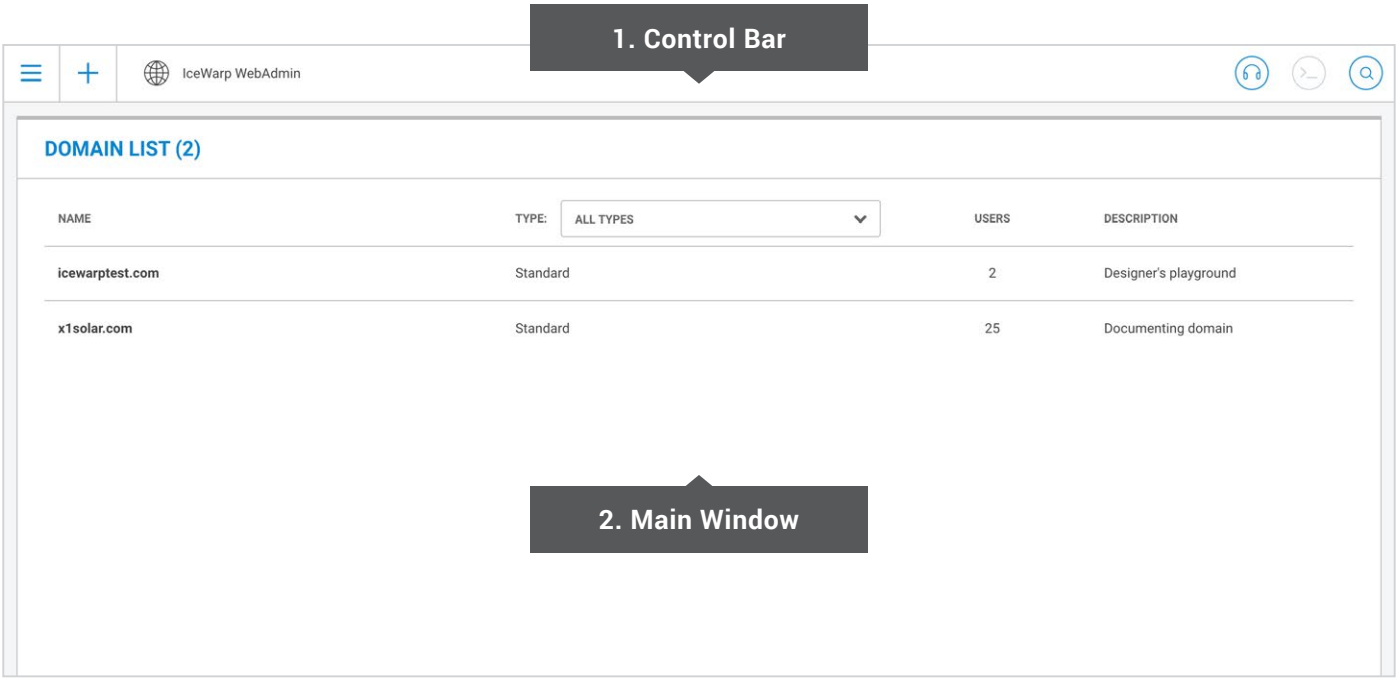
Login page



Interface Description

The WebAdmin GUI consists of two main parts:

1. Control bar
2. Main window



Control Bar

This bar allows you to manage domains and accounts.



Control bar icons:

Main menu – click the icon to switch between different views of the interface – Dashboard / Domain List / Logout.

Plus/New – click the icon to open a menu that allows you to add a New user / group / mailing list / domain.

Support – click the icon to open the IceWarp Support web page.

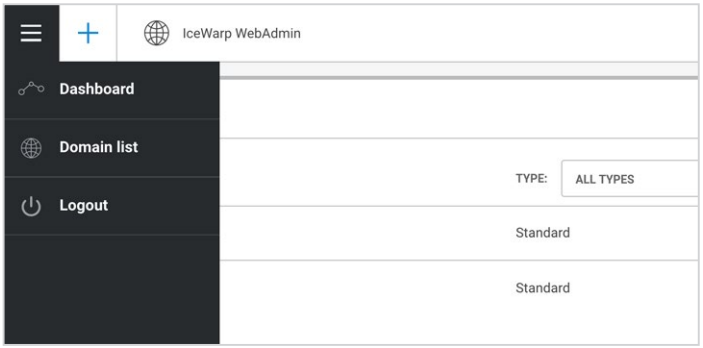
API console – click the icon to manage easy-to-use interface of API console.

Context sensitive search – click the icon to open a search text field. This search allows you to search within the currently shown window (domains, users, devices, etc.).

Main Windows

Main windows can be different, depending on which option is chosen from the MAIN menu.

1. **Dashboard**
2. **Domain List**
3. **Logout**



Dashboard

Through dashboard you can quick check overview of Current traffic in real-time (server connections & processed data volumes) and Service statuses including runtime statistics as well.

General overview is placed on the top of the page, includes real-time information like:



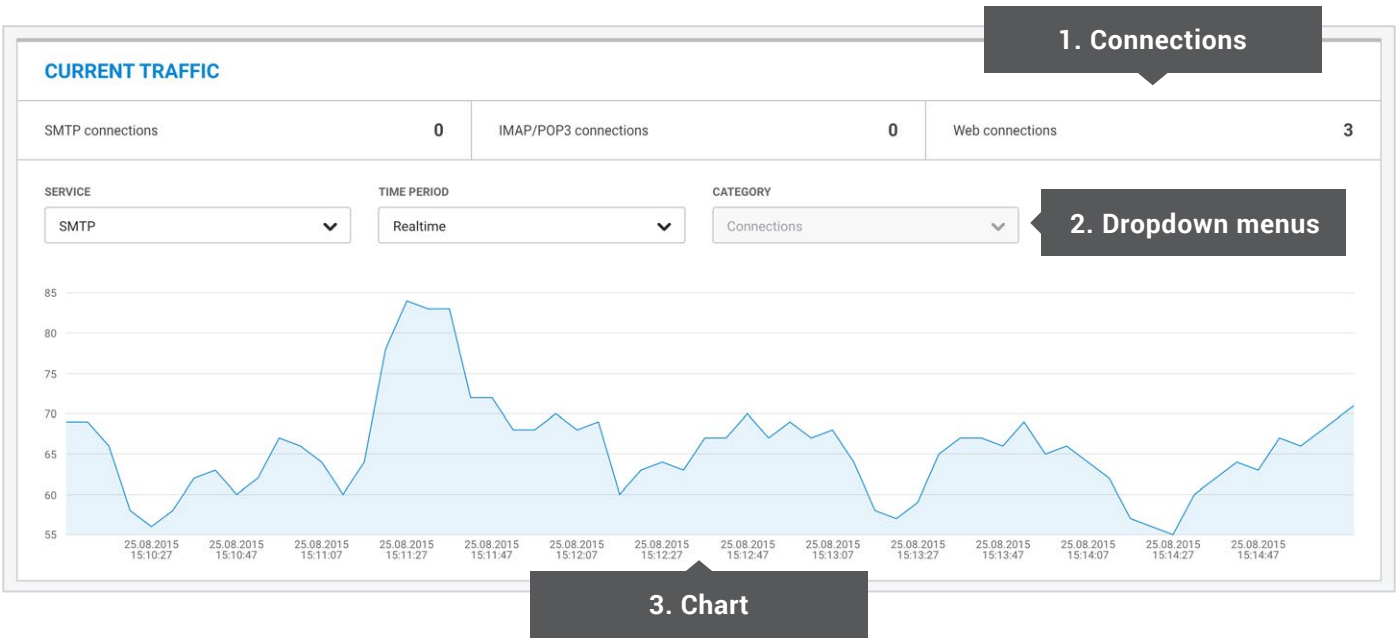
Active users – number of active users in domains.

Storage – size of used disc space.

Mail sent – number of email sent since server startup.

Mail received – number of email received since server startup

Current traffic is viewable below the General overview:



1. Connections – number overview of SMTP / IMAP / POP3 / Web

2. Dropdown menu gives an additional advanced filter.

Action – SMTP / POP3 / Web / Instant Messaging / GroupWare / IMAP / FTP.
Time period – Realtime / Last Hour / Last Day / Last month.
Category – Server data / Client data / Connections / Received / Sent.
Cancel – returns all selected options to default setup.

3. Chart – graphical representation of data selected from Scrolling menu above.

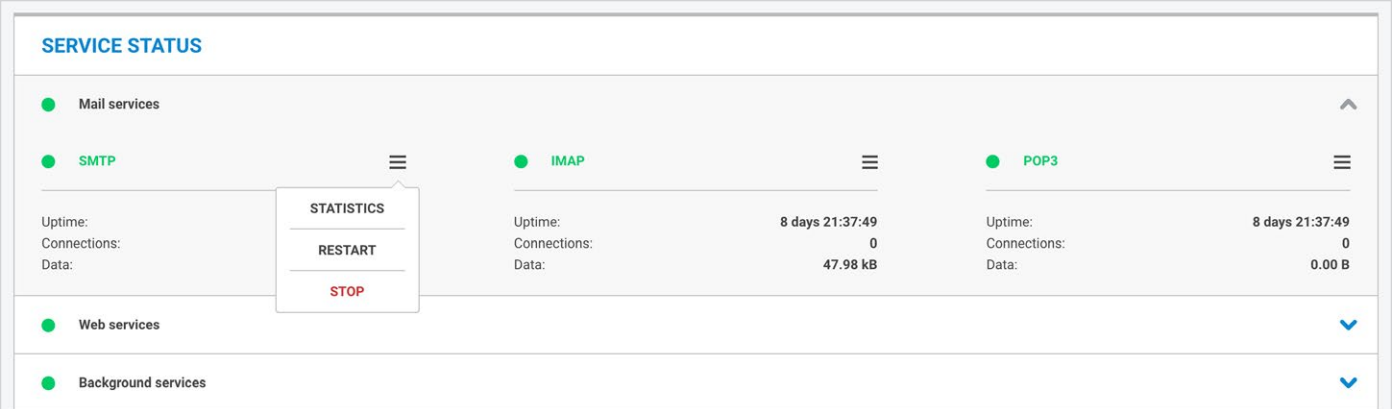
*Note: Choosing **Real Time** option, **Connections** category is automatically selected. No other category is available.*

Service status gives you the ability to find the status of each service in detail.



*Note: Color description: **GREEN** – all services are active / **ORANGE** – some services are active / **RED** – all services are inactive.*

Click on **Mail services** – The pane will expand:



This pane include parts of **Mail services** (in this case) – SMTP / IMAP / POP3 and short info about that.

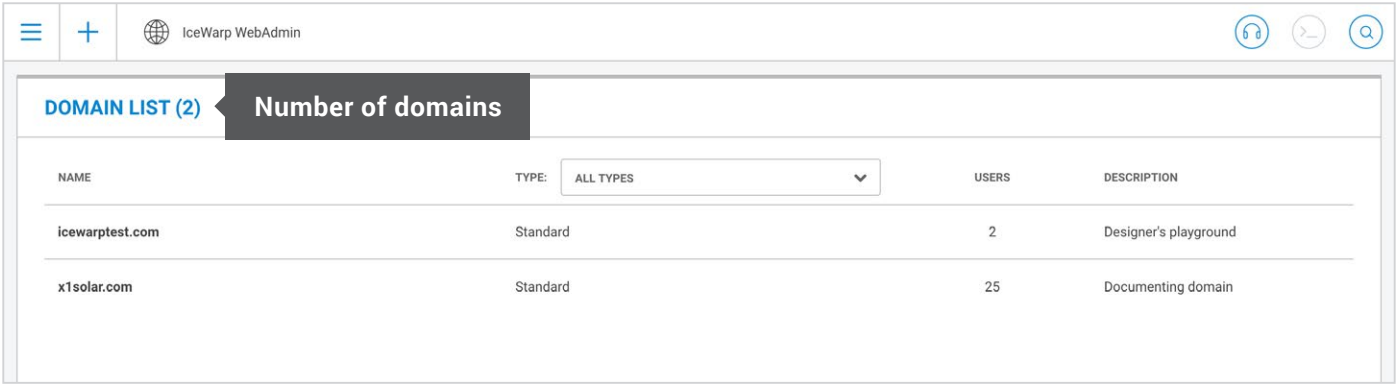
Each service has own MENU icon ☰ where another options are possible to find:

Statistics – detailed statistics of each service
Restart – allow to physically restart a service
Stop – allow to physically stop a service

Domain List

This list gives an overview of the domain(s) you have rights to administer.

Name – name of domain
Type – type of domain / option to filter according to different domain types: Standard Alias, Backup, Distributed, ETRN/ATRN queue
Users – number of users within each domain
Description – domain description

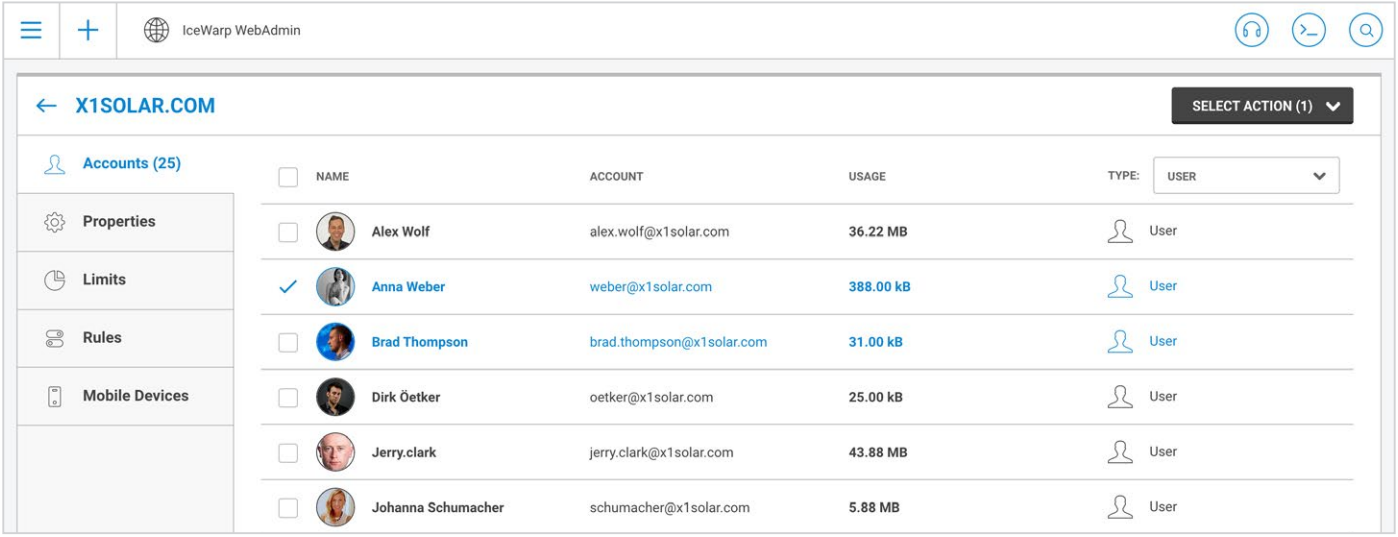


Clicking on any domain allows you to access additional set-up of the domain.

This lists show items of the currently selected category – Accounts, Properties, Limits, Rules, Mobile devices. To ease your work, you can filter items within these categories – select from the appropriate list.

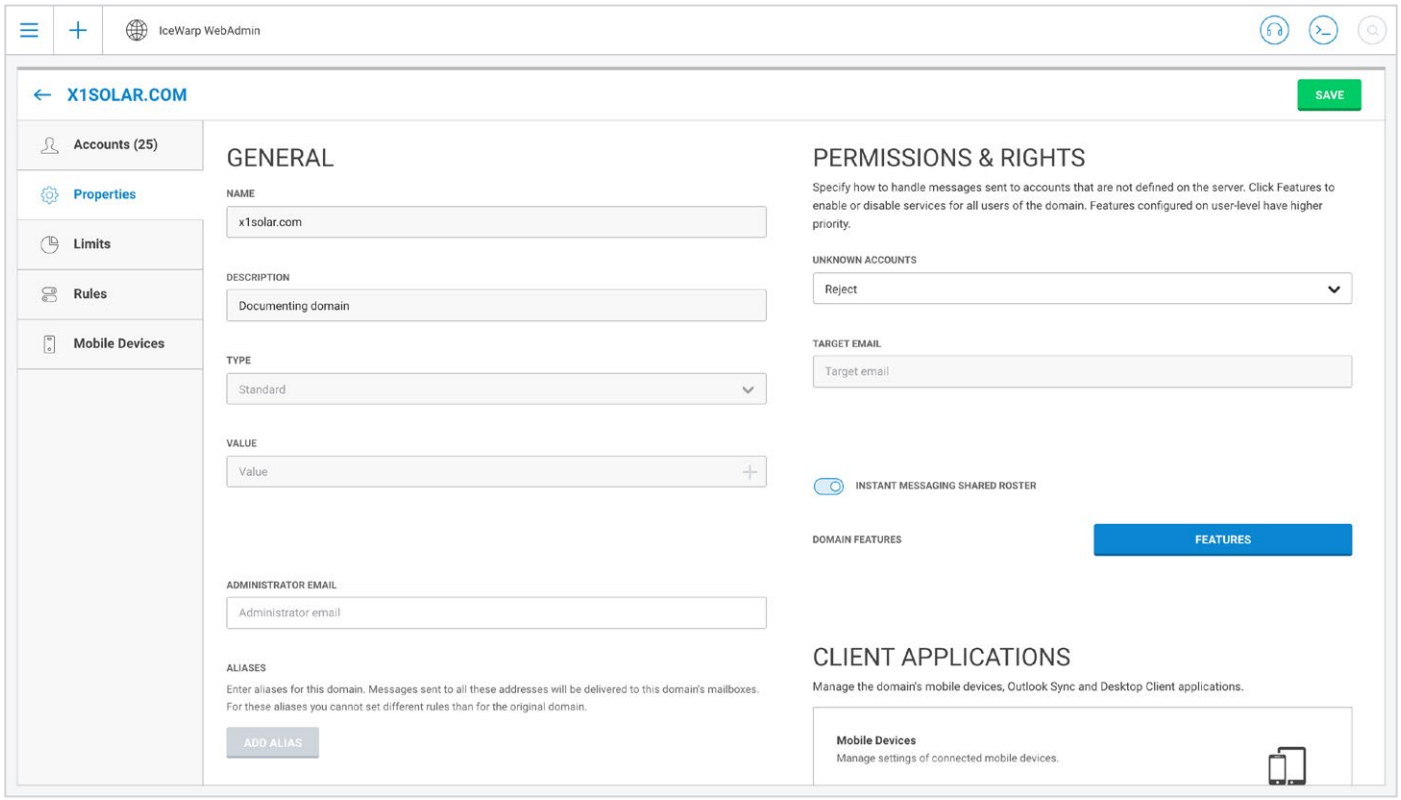
To return to a higher level, click the arrow in the left-hand upper corner.

Accounts – all accounts are defined within a domain and an email address consists of a primary alias and domain name – [primary alias]@[domain_name.]

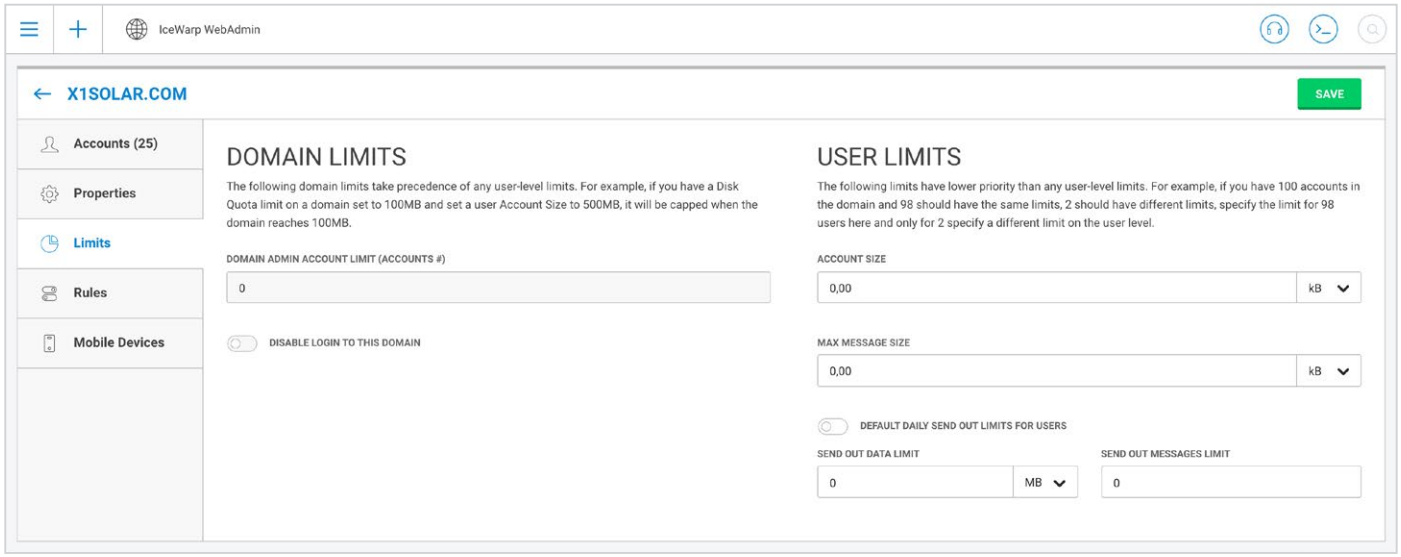


Note: You can quick add to group or delete any user by checking the box by the name and SELECT ACTION in the box on the right side!

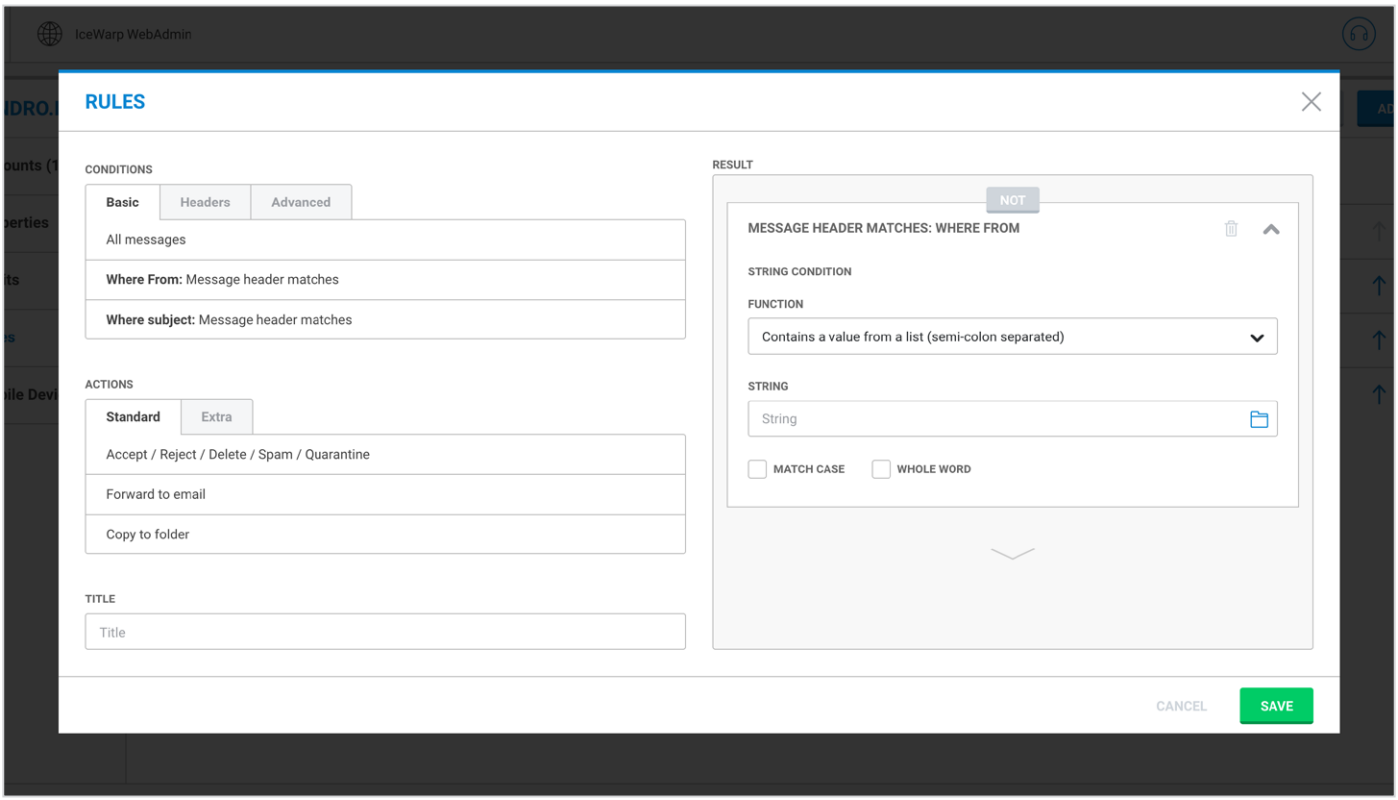
Properties – general overview of domain like description details, permission and rights, quotas and client applications.



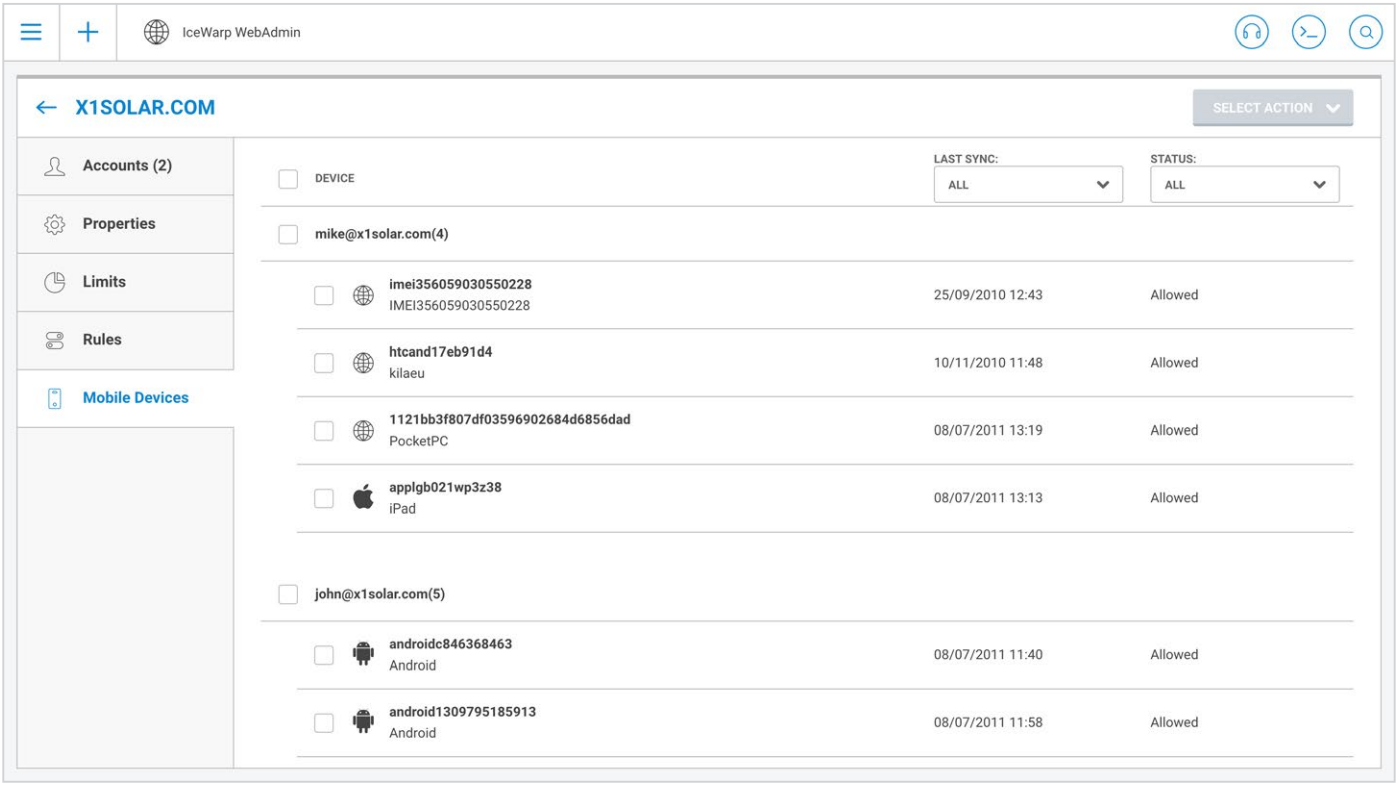
Limits – turn the toggles on and enter the appropriate values for the domain limits, user limits and set expiration of the domain.



Rules – gives an access to the rules list, allowing you to define conditions and actions for all incoming emails to domain.



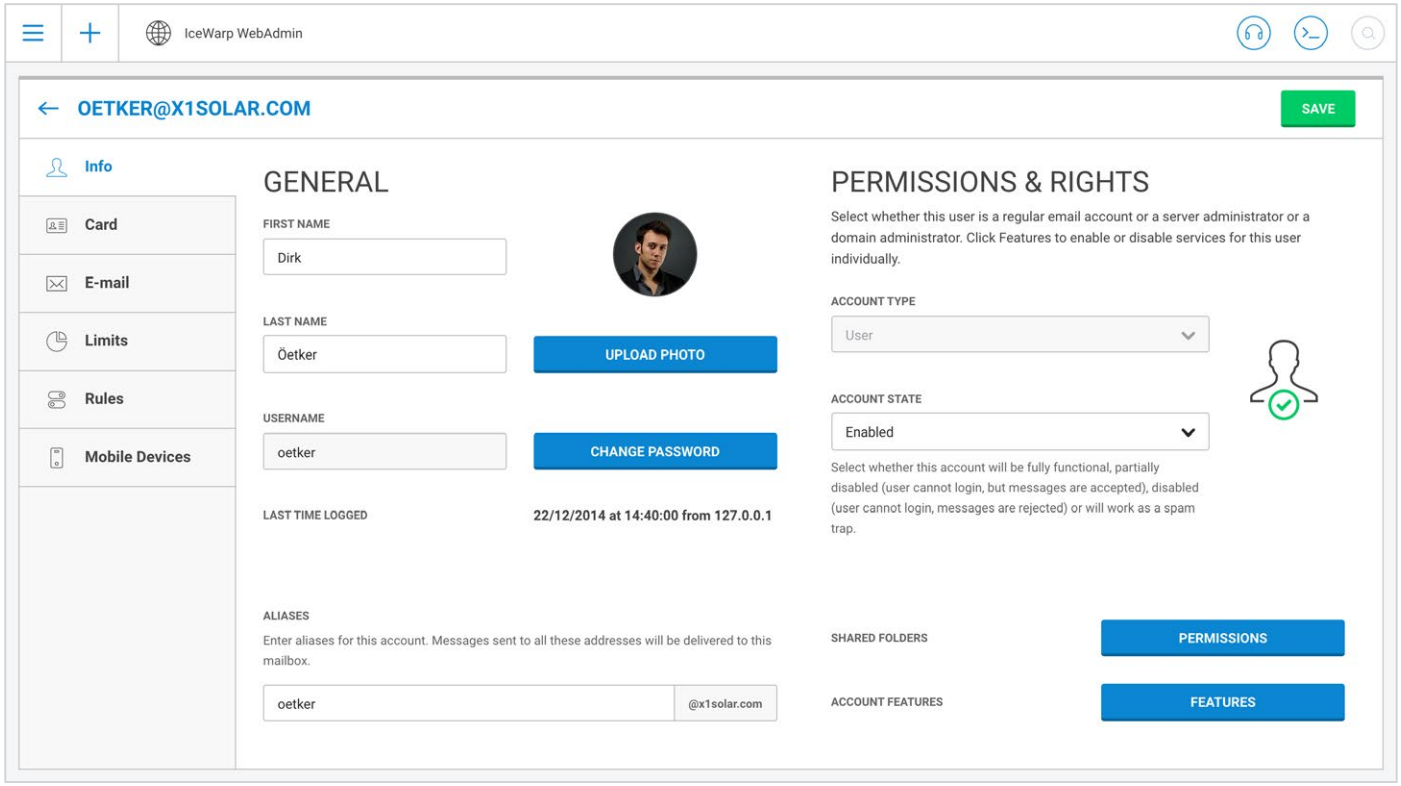
Mobile devices – Experience ActiveSync for wireless synchronization of email, calendars, contacts, tasks and notes to all mobile devices.



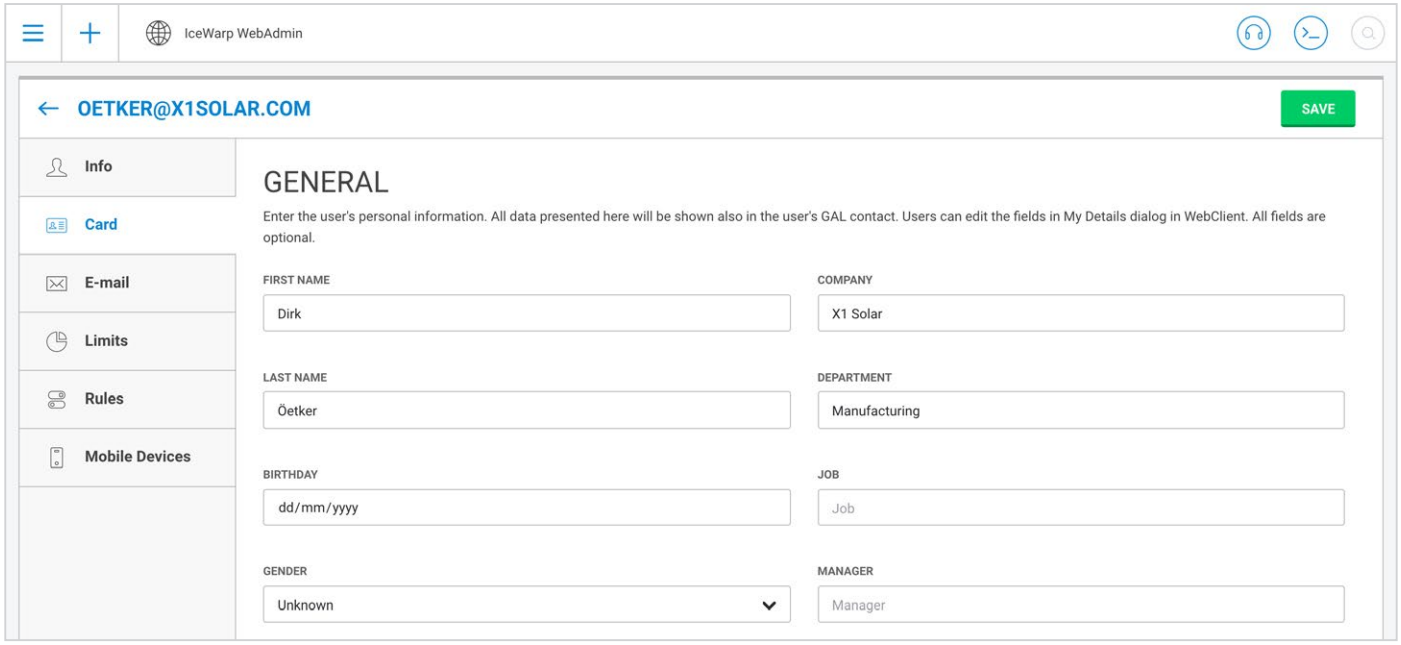
Domain's user set-up

Use the left-hand tab pane and click on any user to access settings for the selected user.

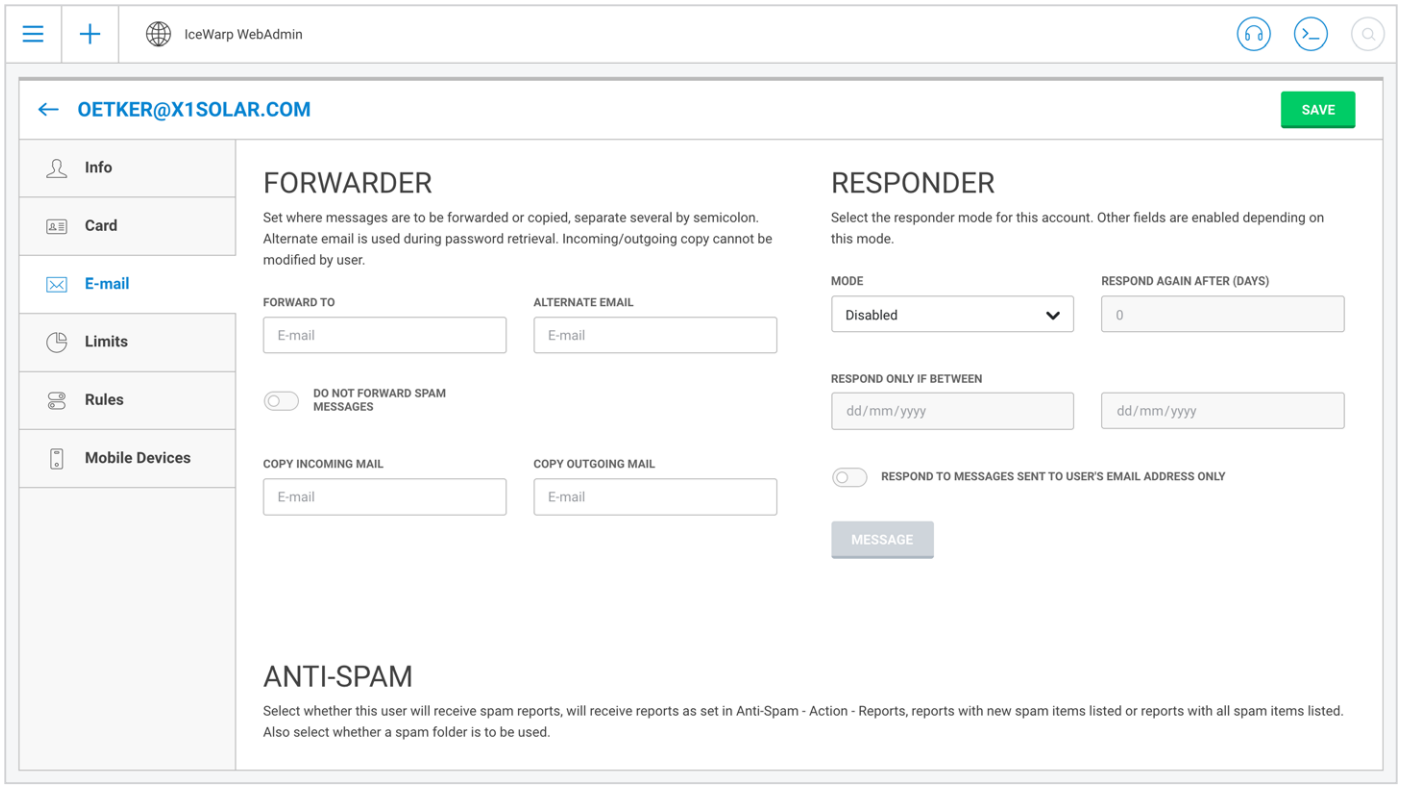
Info – general overview. of user such as personal details, permission and rights, quotas and client applications.



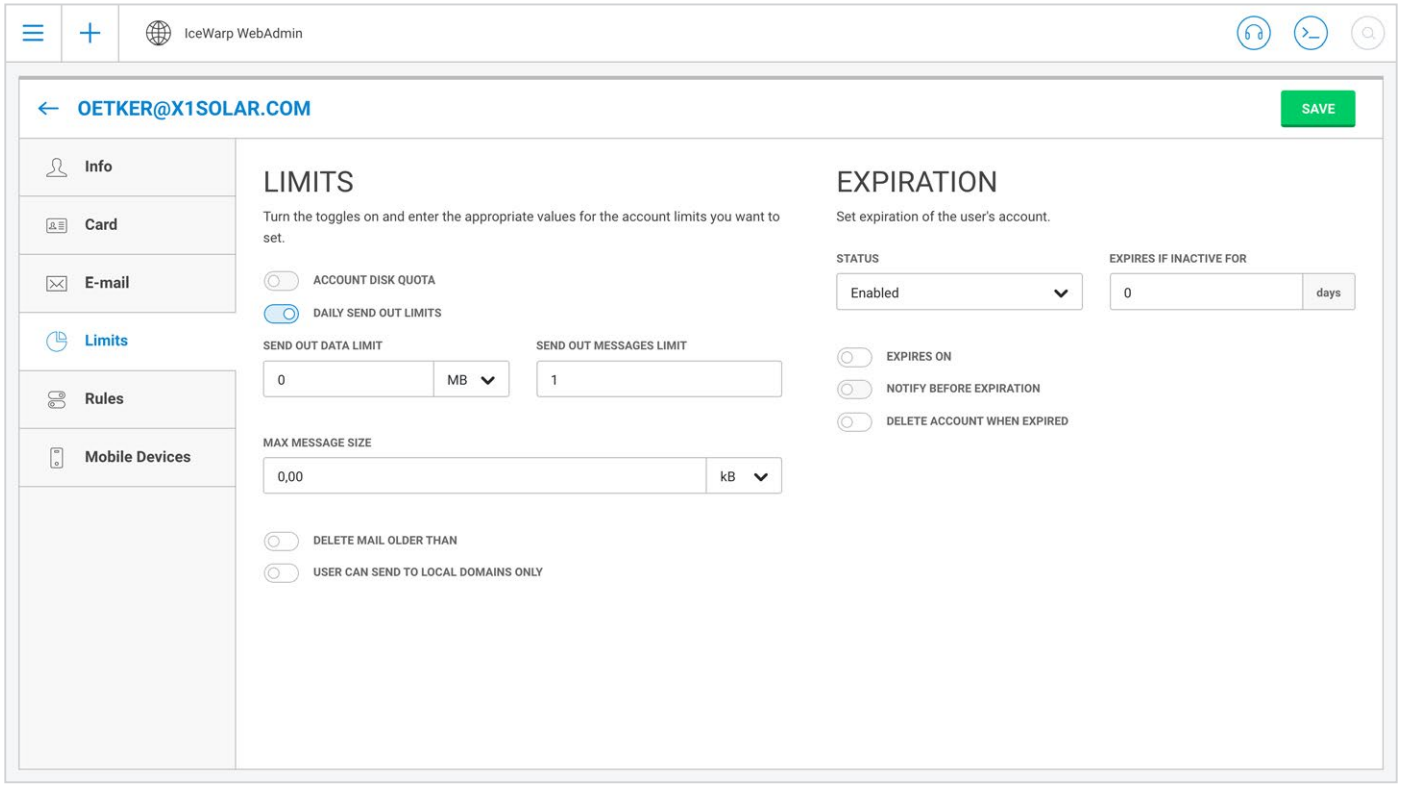
Card – the whole set of personal details, all fields are optional. These fields can also be filled in the WebClient interface.



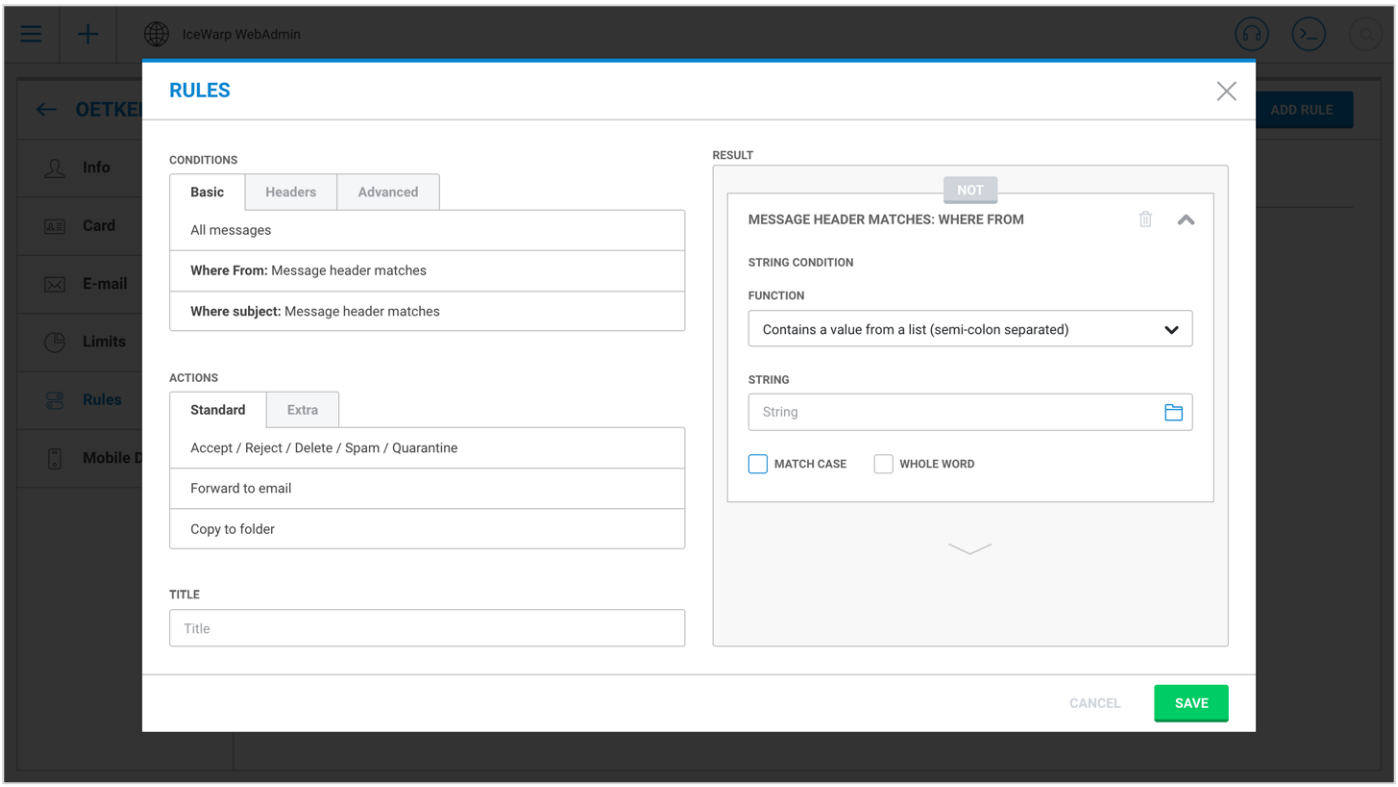
E-mail – set where messages are to be forwarded or copied, responder mode and Anti-spam.



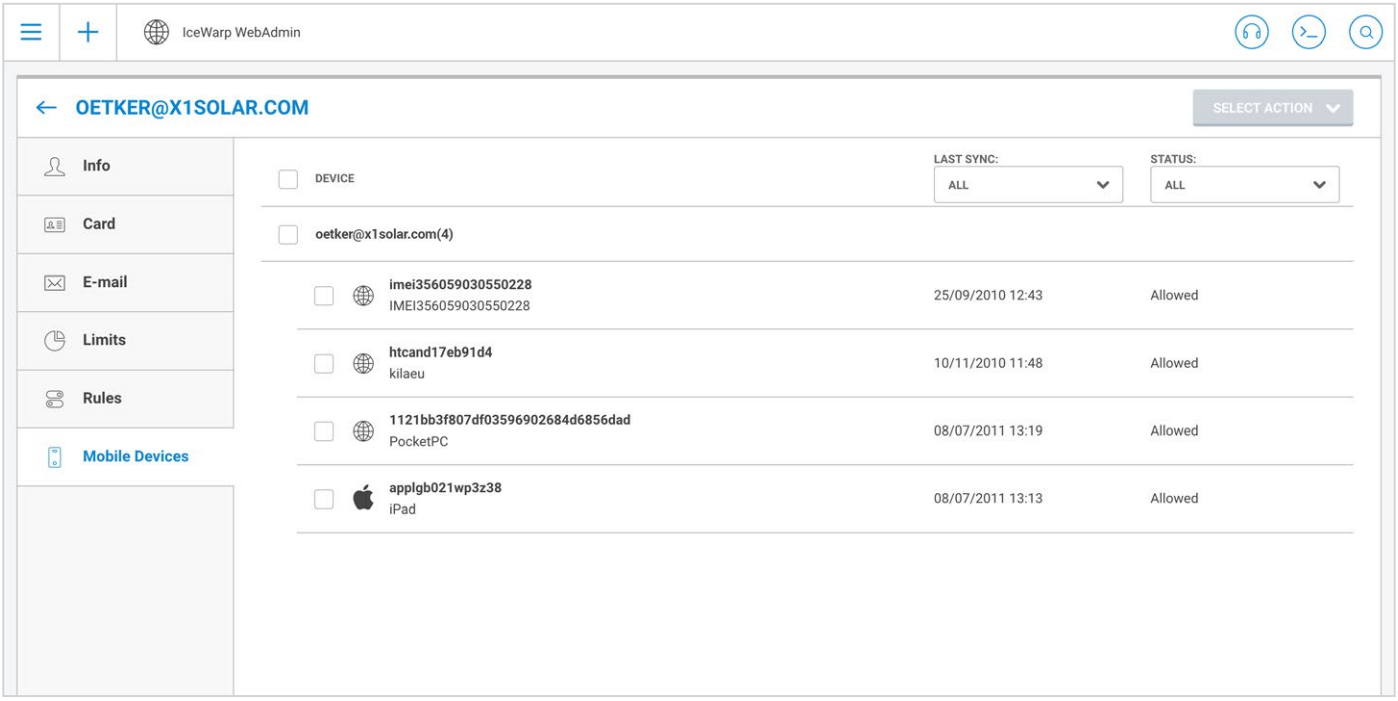
Limits – turn the toggles on and enter the appropriate values for the account limits and set expiration of the user´s account.



Rules – gives an access to the rules list, allowing you to define conditions and actions for all incoming emails to account.



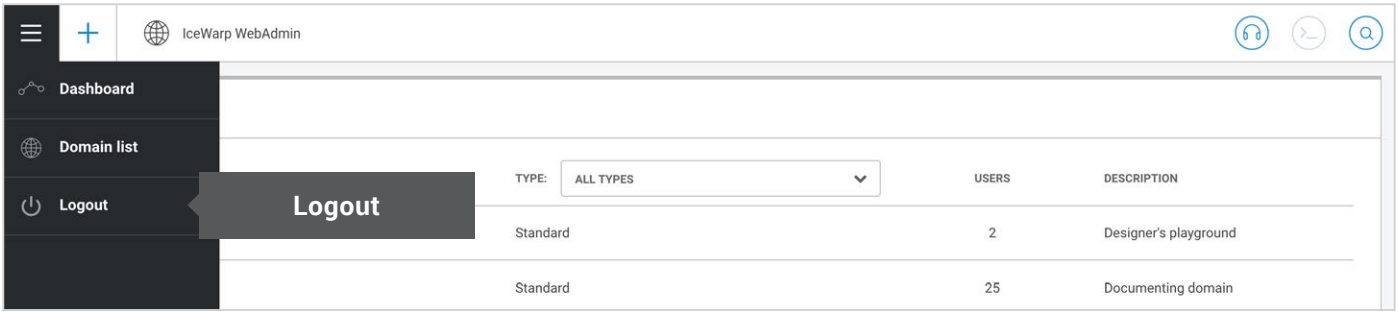
Mobile Devices – manage any mobile device connected to user´s account.



Note: You will always be asked by the system to confirm any change in the set up!

Logout

Click the button to leave IceWarp WebAdmin application and turn back directly to Login page.

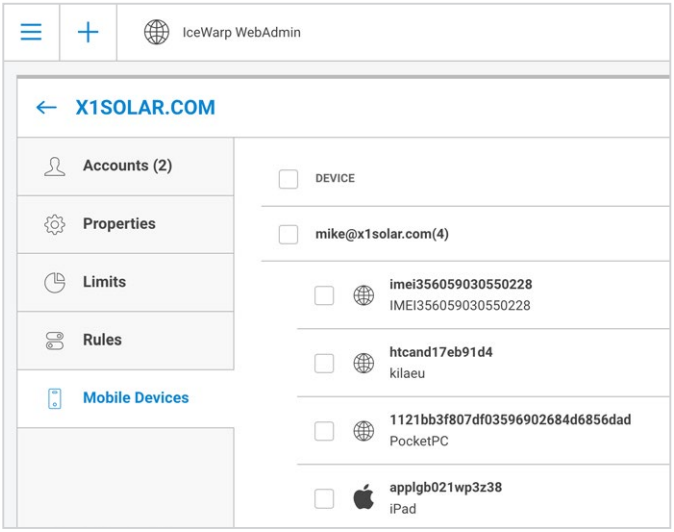


Client applications

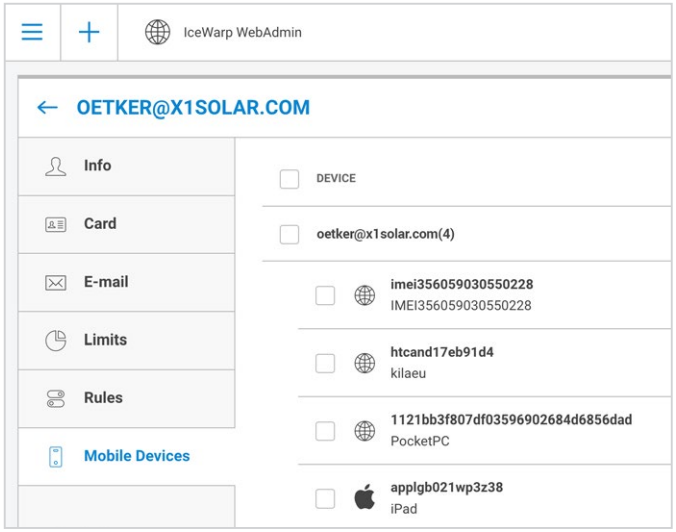
Setup is possible on both the domain and user side. You are allowed to manage the domain's / user´s mobile devices, Outlook Sync and Desktop Client applications. There are small differences described below.

Mobile devices – Link directs you to the mobile device settings that can be reached from the main menu for Domain and User.

Domain

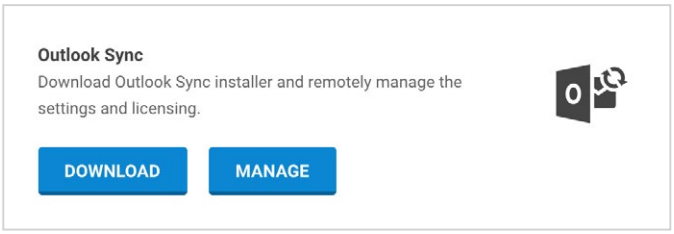


User

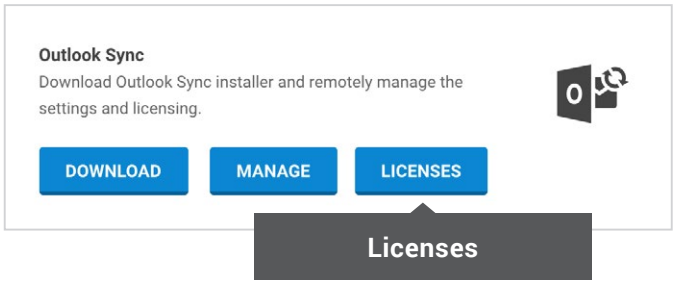


Outlook Sync – Outlook Sync tab gives you an option to download Outlook Sync installer and remotely manage the settings. On the user level you have an additional option for Licenses.

Domain

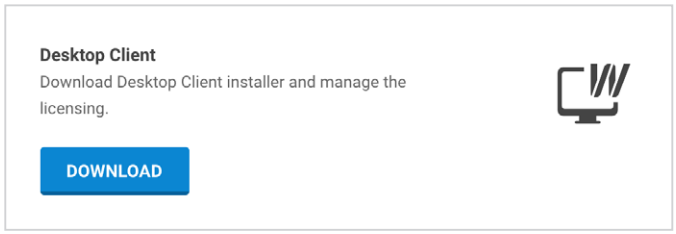


User

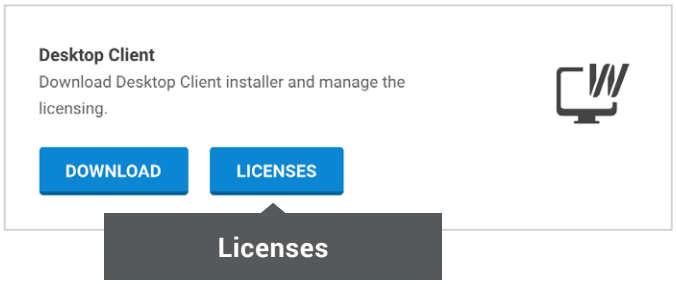


Desktop client – Following this link allow you to download Desktop Client installer.
On the user level you have an additional option for Licenses.

Domain



User



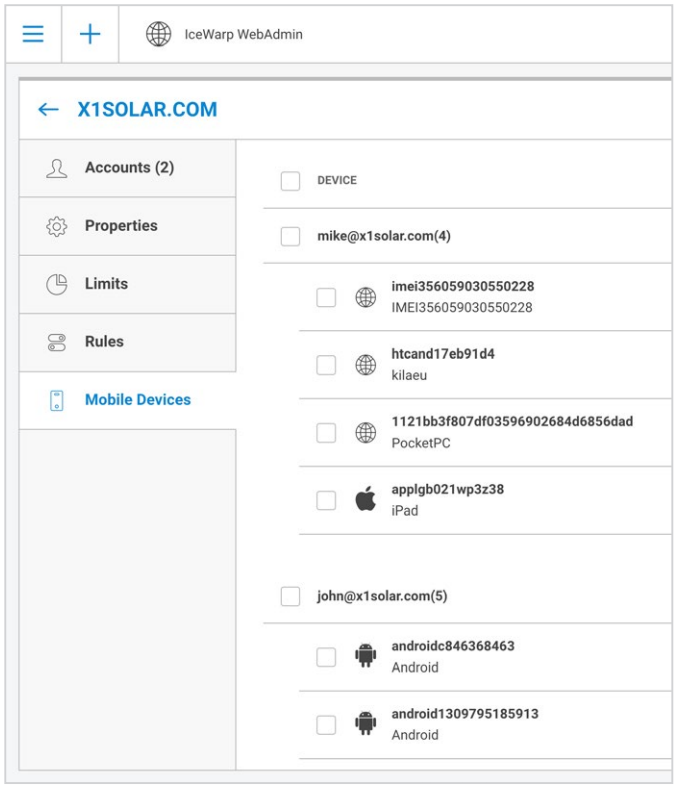
Mobile devices set-up

Mobile devices set-up options are the same for domain and user.

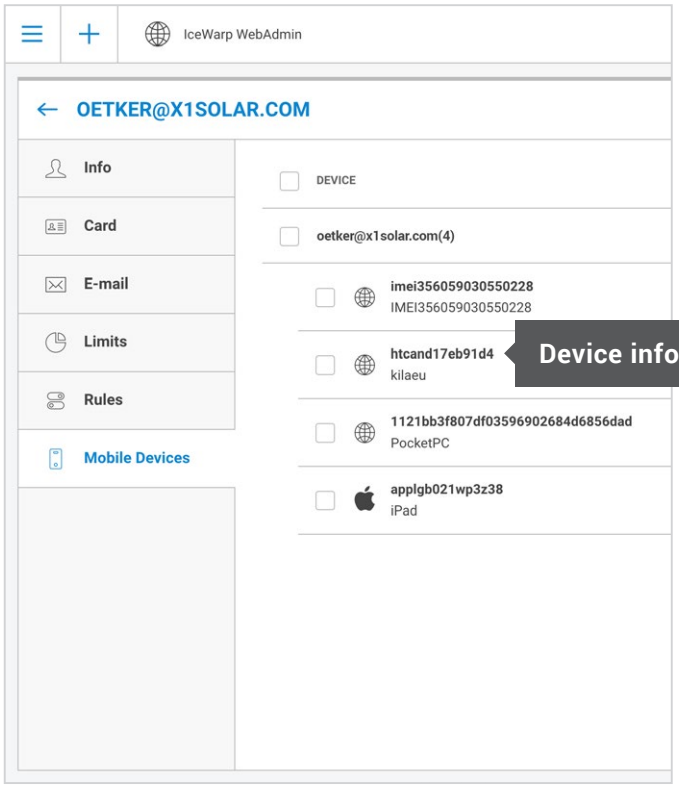
As an **administrator**, you can choose settings for mobile devices and optionally apply them to different users. You can see all mobile devices connected to the domain.

Under the **user**, you can see all mobile devices connected to the user account and apply settings for the user´s mobile devices only.

Domain

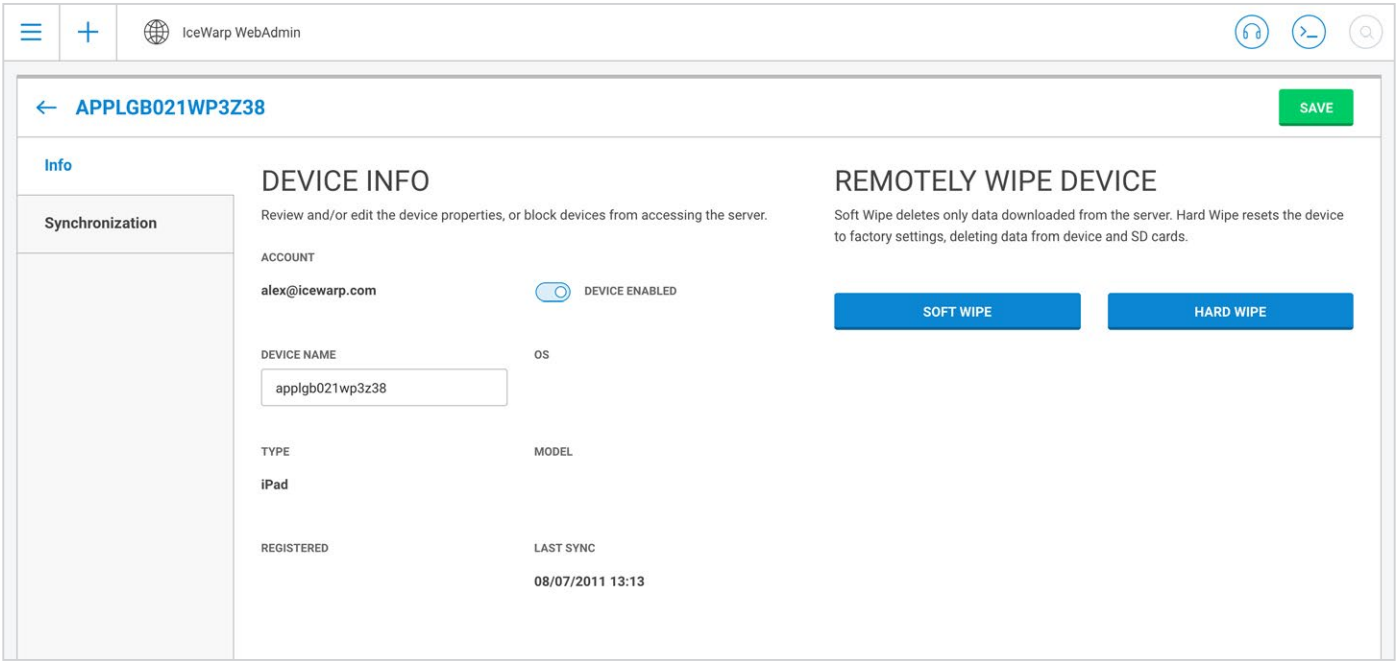


User



Info and Synchronization menu is possible to get to by clicking on any device in device list.

Device info – The screen is divided into 2 parts.



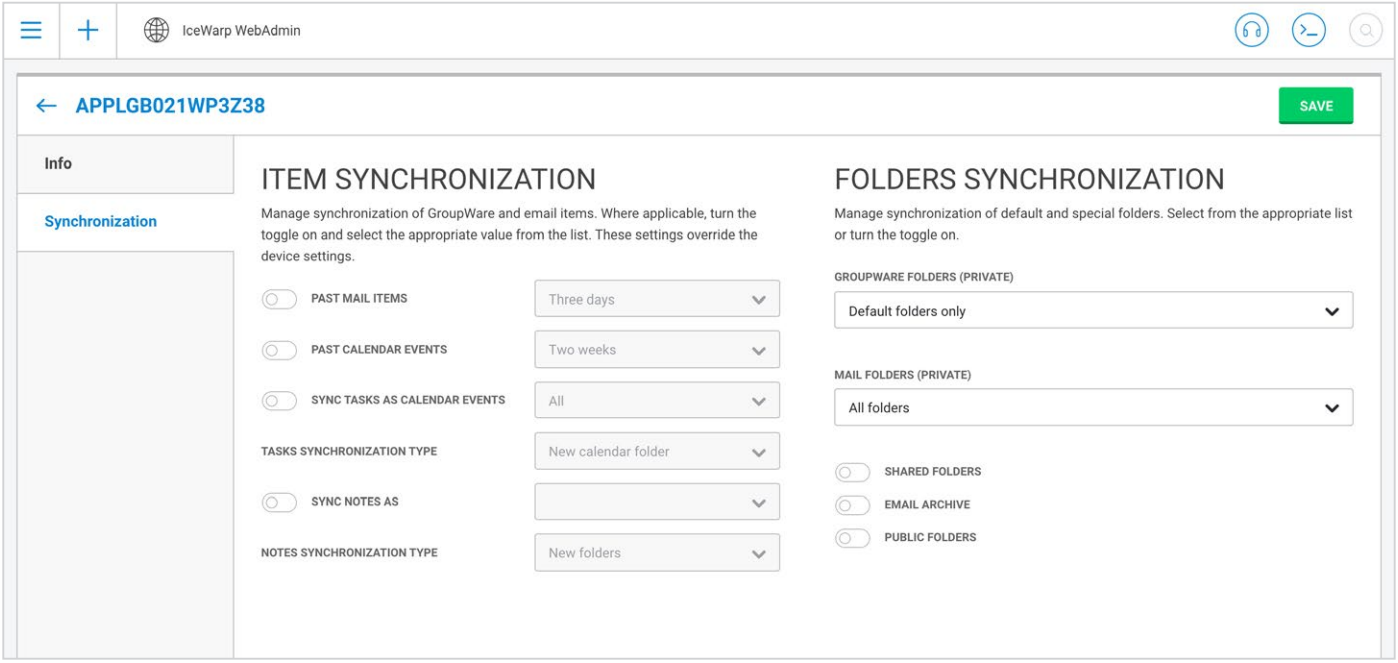
Left side belongs to **Device info**, where you can review and edit the device properties, or block devices from accessing the server.

Right side named **Remotly wipe device** allows you to reset connected mobile device in 2 ways:

Soft wipe – deletes only data downloaded from the server

Hard wipe – resets the device to factory settings, deleting data from device and SD cards

Extended setup is available in the second section of device list named **Synchronization.**



Note: Use caution when choosing to SOFT wipe or HARD wipe a device!

Domain Administration Rights

A full administrator can restrict the rights of other administrators (full and domain administrators) such that they will not be able to modify certain properties. Some examples which come to mind are: type of accounts that can be managed, number of accounts which can be created by the domain administrator, daily send out limit for the users or the maximum message size.

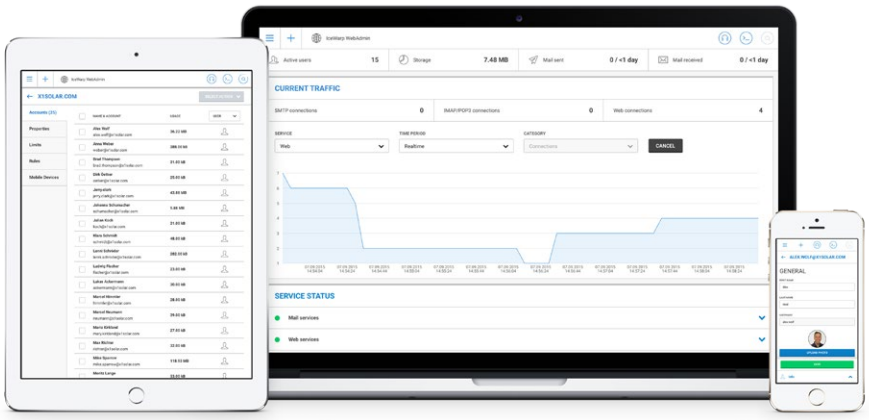
The new WebAdmin application enforces these restrictions based on the contents of the file IceWarp/mail/{domain_name}/{admin_account}/adminperm.dat

This is the recommended way of managing administrators' rights starting with version 11.3 of IceWarp Server.

More information about Domain administration rights with examples you can find within IceWarp KnowledgeBase:

https://esupport.icewarp.com/index.php?/Knowledgebase/Article/View/559/0/domain-administration-rights---adminpermdat

WebAdmin in Tablet or Mobile Phone



WebAdmin uses responsive web design so pages fit their size to the used device (desktop, tablet, phone). There are no functional differences among desktop, tablet or phone devices. This feature can ease your work a lot when you are not at your desk and need to do something urgent. Reset an expired account, change its limits or permissions, manage client applications and other account features – all this (and much more) can be done from your mobile phone or tablet.

Access to the Previous WebAdmin Version

You may want to use the previous version of WebAdmin, as you are familiar with it. It also provides wider coverage of settings. In this case, use the following path syntax:

<path_to_new_version>/old

Example: http://mail.domain.com/admin/old